



PACK SERVICES BY DEFINOX

MAINTENANCE · EXPERTISE-ADVICE · TRAINING · SPARE PARTS



SERVICES EXPERTISES BY DEFINOX



TOP-QUALITY PERFORMANCE AT YOUR SERVICE!

With 45 years of experience and a presence in over 50 countries, DEFINOX is renowned for the unrivalled performance of its products and famed for its extreme high standards. DEFINOX puts its know-how at the full disposal of its customers and offers the best in customer-centred service.

MAINTENANCE

EXPERTISE-ADVICE

DEFINOX tackles all your industrial needs:

- Setting up a monitoring program for all your valves
- Testing new technologies
- Maintaining your facilities
- Ensuring the reliability of your production equipment
- Limiting production stoppages
- Cutting your maintenance costs
- Optimizing your processes
- Training your staff
- Setting up stocks of original replacements parts
- .../...

DEFINOX IS AT YOUR SERVICE



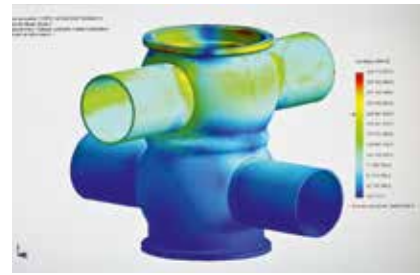
TRAINING

SPARE PARTS

MAINTENANCE

A TEAM OF
TECHNICIANS
DEDICATED TO
MAINTENANCE
OPERATIONS

- **Defining and tailoring the ideal maintenance program** to suit your specific processes and production constraints
- **Planning work in France and abroad in collaboration with you**
- **On- or off-site valve repairs**, with the option of rotating repairs to minimize production stoppages
- **Expertise in repair work** with calibration tests conducted for repaired valves on our test benches
- **Availability of specially customized tooling**
- **Variety of support materials available:** maintenance videos - maintenance notes - website - decision-making tools



DEFINOX'S 45 YEARS OF
EXPERIENCE CAN HELP YOU
IMPROVE YOUR PROCESSES

- **Availability of our test bench for tests under real operating conditions**
- **Full technical documentation:** fluid mechanics calculations - calculation of mechanical and thermal constraints - pressure loss - flow simulation - mixing and injection test, etc.
- **On-site expertise:** identification and analysis of malfunctions - research and design of custom technical solutions - overhaul or replacement of equipment
- **Advice:** equipment usage recommendations and assistance with choosing technology and materials. Guide to help with collaborative determination of technical specifications of equipment (valve systems - scraping systems - safety equipment, etc.), drawing on our experience
- **Technical assistance** during the completion of your projects, assistance with installation and start-up of operations

EXPERTISE ADVICE



TRAINING

TAKE ADVANTAGE OF
THE DEFINOX TRAINING
CENTER*

- **A dedicated team of trainers** available to work in France and abroad
- **Theoretical and practical training tailored to your needs**, on-site or at DEFINOX:
 - Preventative maintenance study program, to prevent production stoppages
 - Identifying valves and their applications
 - Assembling and disassembling valves
 - Fault determinations
 - Training in safe working (stressed spring)
 - Basic training in fluid mechanics
 - Choosing materials (seals - stainless steel)
 - Normative aspects
- **Training requests can be incorporated into your training plans (in France)**

* declaration of activity registered under reference 52 44 06683 44.
This registration does not imply official state approval.

SPARE PARTS

GUARANTEED ORIGINAL PARTS

- **Original replacement parts**, designed and selected specifically for DEFINOX products
- Interchangeable components, to help **simplify management of your parts inventory**
- Reduced numbers of seals and a simple design to **reduce maintenance time**
- **Recommendations on the frequency of replacement** for spare parts
- **Preparation of a customized maintenance guide**, covering all the replacement parts needed to keep your valves working reliably and efficiently over the long term





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